

Dear Veteran,

The VA Health Chat app enables you to easily chat with VA staff online to ask questions about your health concerns. You can use [VA Health Chat](#) to receive medical advice for non-life-threatening injuries or illnesses, schedule VA appointments, refill VA prescriptions, and more.

We are excited to announce that new Nursing and Scheduling channels are now available on VA Health Chat in your VISN. The Nursing channel will enable you to ask nurses about your health concerns and the Scheduling channel will enable you to schedule appointments. Both channels will enable you to receive responses from VA staff in minutes. In addition to the new Nursing and Scheduling channels, you will continue to have access to the Pharmacy channel.

You can chat with VA staff in most participating locations Monday to Friday, 8 a.m. to 4 p.m. local time, excluding federal holidays. In some locations, staff are available 24/7.

To access the app, visit the [VA Health Chat page](#) or [sign in to My HealtheVet](#). A blue VA Health Chat message box will appear in the lower right corner of the My HealtheVet page if the app is available to you. For security reasons, you'll need to sign in to the app with VA-supported credentials. You may use your [My HealtheVet Premium](#), [DS Logon Level 2 \(Premium\)](#), [ID.me](#), or [Login.gov](#) account.

Thank you for your service.