

# Technology is changing and so must we



To better serve *YOU*, we are updating our electronic medical records system. In the end this will allow us to provide faster service and answers to your needs more quickly.

During this change over you may notice that things may be happening a little slower and we ask for your patience and understanding.

## **Please understand that some things may take a little bit longer**

- Fewer appointment opening may cause a delay in scheduling to get in to see a provider
- Appointment visits may take longer
- Please arrive 15 minutes early for your appointment and please bring your insurance card and Enrollment Card
- Please bring all of your medications to your medical appointments.
- Prescriptions and especially refills should be called in **ASAP** to allow more time for processing
- Referrals may take longer to arrange and get the paperwork