

JOB DESCRIPTION

POSITION: Dishwasher

POSTING DATE: 11/27/2017

WAGE: \$10.00 per hour

CLOSING DATE: Until Filled

**Table of Equivalencies Applies
Full Time + Shift Differential**

**Reports Directly To: Sous Chef
Location: Resort Division**

Every employee of North Star Mohican Casino Resort is expected to greet and service our customers in a friendly, respectful manner and create a warm, fun atmosphere so that our customers feel welcome and enjoy visiting our establishment. North Star Mohican Casino Resort strives to provide a positive team environment where everyone contributes.

GENERAL RESPONSIBILITIES:

Wash pots, pans, stock dishes, silverware and glassware and ensure all areas are stocked with clean, dry, and sanitized dishware.

STANDARD QUALIFICATIONS:

1. Must submit to court records search/background review.
2. Must submit to and pass a pre-employment drug screening and health screening.
3. Must be flexible with schedule to work all shifts, weekends and holidays.
4. Must be able to work with a variety of people with diverse personalities.
5. Must have a positive attitude and provide a teamwork structure within the department.
6. Must be willing to enhance self-development and be willing to adapt to change.
7. Must be willing to attend all applicable training.
8. Must have demonstrated ability to maintain a satisfactory working record in any prior and/or current employment.
9. Must be eligible for insurance under the employer's liability insurance.
10. Must be at least 18 years of age.

EDUCATIONAL REQUIREMENTS:

1. High School Diploma or GED is preferred. High School Diploma or GED is required if you are 19 years old and under.

DUTIES:

1. Ensures that the highest standards of customer service are maintained in accordance with policies and procedures set for the by North Star Mohican Casino Resort.
2. Must maintain an acceptable departmental attendance record.
3. Provide prompt, efficient, and courteous service to guests.
4. Must be reliable and prompt when reporting to work.
5. Must wear the approved, departmental uniform.

6. Provide prompt, efficient, and courteous service to guests.
7. Empty garbage cans as needed and transport to designated areas.
8. Scrape, rack, wash, and unload dishware from dishwasher in an efficient manner.
9. Maintain a safe and clean environment for guests and fellow associates.
10. Keep work areas neat, clean, sanitized, and stocked of needed equipment and cleaning supplies.
11. Report any guest complaints or concerns to immediate supervisor for resolution.
12. Understand the goals and vision of the organization and demonstrate commitment to those goals in terms of individual and team performance.
13. Perform as a team member and assist fellow associates to ensure a smooth operation.
14. Prioritize and handle multiple tasks simultaneously.
15. Must adhere to all established rules, regulations, procedures, and policies of North Star Mohican Casino Resort and the Food and Beverage Department.
16. Must adhere to the Casino's Drug and Alcohol-Free Workplace Policy during employment.
17. Must maintain compliance with all workplace policies, procedures, ordinances, laws and other communicated expectations, including but not limited to: Employment Manual, Gaming Ordinance, State Gaming Compact, Tribal Internal Controls, Departmental Procedures, memos or other communication from supervisory or regulatory personnel.
18. The above-mentioned duties and responsibilities are **NOT** an all-inclusive list, but rather a general representation of the duties and responsibilities associated with this position. The duties and responsibilities will be subject to change based upon organization needs and/or deemed necessary by the department manager.

QUALIFICATIONS:

1. North Star Mohican Casino Resort is looking for a courteous and friendly individual.
2. Must possess effective communication skills: ability to speak effectively and interact well with the customers and employees.
3. Previous customer service experience is preferred.
4. Strive to work independently, with minimal supervision.
5. Maintain a positive attitude towards each guest and fellow employee; and participate in a strong team effort.
6. Must have ability to remain calm and professional in a fast-paced environment.

PHYSICAL REQUIREMENTS/WORK ENVIRONMENT

1. Must possess the ability to be mobile 100% of the shift; which includes prolonged periods of being on your feet.
2. Required to frequently stand, walk, talk and hear. Also required to use hands/fingers to handle or feel objects, tools or controls; climb or balance; and stoop, kneel, crouch, or crawl; reach with hands and arms; along with the ability to lift and/or move up to fifty (50) pounds on a frequent basis.
3. Must be able to work in an area that is both unusually hot and cold; with a moderate to higher than normal noise level.
4. Required vision abilities to perform this job include: close vision, distance vision, color vision, peripheral vision, depth perception along with the ability to read tickets and adjust focus.
5. Must be able to work in an area that is both unusually hot and cold; with a moderate to higher than normal noise level.
6. Work environment requires excellent personal hygiene, due to working near others.
7. Work environment is **NOT** smoke, noise, or dust free.

SUBMIT APPLICATION TO:

Human Resource Department

North Star Mohican Casino Resort
W12180 County Road A
Bowler, WI 54416 or Email completed application to: maureen.christensen@northstarcasinoresort.com
Or Fax completed application to (715)787-4113

THE STOCKBRIDGE-MUNSEE COMMUNITY OPERATES AS AN EQUAL-OPPORTUNITY EMPLOYER; EXCEPT INDIAN PREFERENCE IS GIVEN IN ACCORDANCE WITH THE TRIBAL EMPLOYMENT PREFERENCE ORDINANCE.

WE ARE A DRUG-FREE EMPLOYER. CANDIDATES MUST PASS A DRUG SCREEN AND REMAIN DRUG FREE

Although an interview may be granted, this does not determine that the candidate fully meets the qualifications until it is determined by the interview team.

